



## Important New Card Activation Reminders

*For continued account access with your debit card, follow these steps today:*

- 1** **CALL 1-877-224-8493 and select Option 8 to activate**  
or use your new card with your new PIN mailed under separate cover at an ATM to activate.
- 2** **SIGN**  
the back of your new Debit MasterCard®.
- 3** **CUT UP**  
and discard your old Visa® debit card following activation.
- 4** **NOTIFY PROVIDERS**  
of your new card number if they automatically bill your debit card.
- 5** **UPDATE YOUR PIN if you want to personalize it.**  
Your new PIN will arrive several days following your new card.  
After activating your new card, you may change your PIN at any ATM if you choose.

**Security Reminder: NEVER share your PIN with anyone.**

Civista Bank will NEVER ask you for your PIN. If you receive an unsolicited call, text or email asking for your PIN or other personal account information, do not respond.

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